



TEMPE &amp; WEST CHANDLER

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## 3 MCC faculty recognized for excellence in student survey

Many students from Tempe and West Chandler attend Mesa Community College and, like many of their counterparts nationwide, they often check online reviews of instructors and professors before signing up for a course.

This month, Cisco Networking Academy recognized three MCC computer information systems faculty based on reviews each received from students. The faculty members honored are Steve Bowes, Bob Samson and J.B. Files.

Bowes and Samson are Cisco Experts (top 10 percent of instructors worldwide); Files is an Advanced Level Instructor (top 25 percent of instructors worldwide) based on student feedback.

All three received positive comments from student survey questions concerning instructor presentation ability, participation encouragement and how confidently the students would recommend the class to another peer.

"It was a great honor to be recognized by Cisco. It is both satisfying and rewarding to be awarded based on feedback from our students; to know that we are doing the right things to educate current and future generations of potential employees for the digital workforce," Bowes said.

This is the second such honor for Samson, who was first selected by the institu-

tion in 2017 with a Cisco Networking Academy Above and Beyond Award for his continued efforts creating sustainable and positive impacts in his community.

"I love teaching and seeing the difference that it makes in the lives of our students and their families," said Samson. "They motivate me to do my best and not let them down. It is an honor to share these recognitions with two such talented and dedicated individuals as Steve Bowes and J.B. Files."

Files, who certifies upper level Cisco Networking Academy instructors and earned expert and advanced awards five times prior, speaks a word of advice to anyone looking to earn an excellence award for themselves.

"It takes dedication to earn these awards each year while keeping up with the ever changing requirements of the industry. For instructors that strive toward the Instructor Excellence awards, there is no one silver bullet," Files said. "But, instructors that shine take the time to know the material inside and out."

*Cisco technology courses are available at MCC under the guidance of these recognized instructors and other qualified staff. Information: [mesacc.edu/programs/fields-of-interest/computer-information-technology](http://mesacc.edu/programs/fields-of-interest/computer-information-technology).*